



INVESTIGATION REPORT

I. Background of the Problem :

SCRATCHES AND GLUE STAIN ENCOUNTERED IN ITEM CODE 516512800 (LIGHT FA EUROPE R;B)

II. Item Affected :

Customer : EPSON PRECISION (PHILIPPINES) INC, -IJP

Item Code :516512800

Item Description : LIGHT FA EUROPE R;B

Lot Quantity : 159 PCS

Reject Quantity : 26 PCS (GLUE STAIN 12 PCS)

Date of Occurrence : JUNE 21, 2023

Section Affected : PRODUCTION

III. ILLUSTRATION OF THE PROBLEM



IV. INVESTIGATION / ANALYSIS

IV.A DIRECT CAUSE:

Why 1: EXCESS GLUE ENCOUNTERED IN ITEM CODE 516512800 (LIGHT FA EUROPE R;B)
DURING MASS PRODUCTION IN SEMI AUTO GLUING 3

Why 2: EXCESS GLUE HAPPENED DUE TO WORN-OUT BEARING OF 1ST GLUING.

Why 3: BECAUSE THE BEARING AT FIRST GLUING IS ALREADY WIGGLED DURING APPLICATION OF GLUE.

V. Immediate Action :

RE-ORIENT THE OPERATOR REGARDING OF DAILY CHECKING OF PARTS OF THE MACHINE

VI. Corrective Action:

THE ENGINEERING FIX THE 1ST GLUING BEARING

